

# AEON GLASS HARDWARE STANDARD LIMITED WARRANTY

## Scope and Coverage

AEON Hardware ("AEON") provides this limited warranty for AEON Hardware. This warranty is valid for a period of three (3) years from the date of purchase and applies exclusively to defects in material and workmanship associated with AEON Hardware purchased directly from AEON and installed in accordance with AEON's installation guidelines.

## Warranty Terms

In the event that there are defects in material and workmanship associated with AEON Hardware, AEON will replace or make necessary adjustments to the hardware, provided that the defect is found within the stipulated three-year timeframe. AEON shall not be liable for any incidental, indirect, or consequential damages, including but not limited to labor costs, removal or reinstallation costs, delays, or loss of profits. AEON expressly disclaims all other warranties, whether express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose.

## Exclusions from Coverage

This warranty is strictly limited to defects in material and workmanship. It does not cover any other damages or defects, including, but not limited to:

- Any form of labor or associated costs.
- Defects caused by improper handling, storage, loading, unloading, or transportation.
- Improper installation, including failure to adhere to AEON's guidelines.
- Incompatibility with other materials, such as coatings, sealants, gaskets, setting blocks, or other accessories.
- Defects due to faulty building construction, improper design, thermal stress, or building movement.
- Defects resulting from exposure to water, abnormal weather conditions, or atmospheric contaminants.
- Scratches, abrasions, or other physical damage caused during or after installation.
- Damage resulting from the use of chemicals, cleaners, solvents, acids, alkalis, or other substances used on or around the hardware.
- Failure to provide routine maintenance as specified in AEON's guidelines or industry standards, including written proof of maintenance.

## Claim Procedure

Claims for defects in material and workmanship must meet the following conditions:

1. Claims must be submitted in writing to AEON within ninety (90) days of discovering the defect.
2. Include the original purchase invoice or sales order and a detailed description of the defect.
3. AEON reserves the right to inspect all warranty claims or the defective hardware, including either inspecting the hardware on site or by requiring the hardware to be returned to AEON, before approving a replacement or any appropriate adjustments.
4. Retain and provide all hardware, or at minimum the specific point of defect, for verification by AEON's providers.
5. This warranty is valid only if AEON has received full payment for the product according to the agreed terms of sale.

This warranty will be void if:

- There are unauthorized modifications to the hardware.
- The required physical evidence of the defect in material and workmanship is not provided to AEON for verification.
- The required terms outlined herein are breached.

[info@aeonhardware.com](mailto:info@aeonhardware.com)

  
GLASS HARDWARE